

Received & inspected

REDACTED- FOR PUBLIC INSPECTION

JUN 2 6 2015

June 24, 2015

FCC Mail Room

VIA ELECTRONIC FILING SYSTEM

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, DC 20554

RE:

Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, and 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission

Dear Ms. Dortch:

MASHELL TELECOM, INC. DBA RAINIER CONNECT ("MASHELL"), a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION"

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,

Danille Clauser

Danielle Clausen, Controller For Mashell Telecom, Inc. dba Rainier Connect

Enclosures

.cc Mr. Charles Tyler, FCC Telecommunications Access Policy Division Mr. Steven V. King, Washington Utilities and Transportation Commission



THINK INSIDE THE BOX
Business and Residential Communications

No. of Copies rec'd___ List ABCDE

	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481. Oldfi Control N Nety 8019	Medelved & Inspected
	Study Area Code	522431		
<015>	Study Area Name	MASHELL TELECOM INC		HIN 9 8 901E
<020>	Program Year	2016		JUN 2 6 2015
<030>	Contact Name: Person USAC should contact with questions about this data	Danielle Clausen		ECC MAIL DAAM
<035>	Contact Telephone Number: Number of the person dentif ed in data line <030>	3608324130 ext.		FCC Mail Room
<039>	Contact Email Address: Email of the person dentif ed in data line <030>	danielle.clausen@rain	nierconnect.net	
ANNUA	L REPORTING FOR ALL CARRIERS			S4.213 S4.422 Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	A STATE OF
	Outage Reporting (voice)		(complete attached worksheet)	/ /
<210>	< check box if no	outages to report		
<300>	Unfulfilled Service Requests (voice) 0			
<310>	Detail on Attempts (voice)			MILLE
	16 30 ×104×		(attach desc	riptive document)
				/ Innana
<320>	Unfulfilled Service Requests (broadband) 0			411111
<330>	Detail on Attempts (broadband)		(attoch des	criptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			1 1
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broads	nand)		
<440>	Fixed 3.8E-4	Jano,		
<450>	Mobile 0.0	 .		
<500>	Service Quality Standards & Consumer Protection R 522431wa510.pdf	ules Compliance	(check to indicate certification)	
<510>			(attached descriptive document)	1 1
<600>	Functionality in Emergency Situations		(check to indicate certification)	/ /
	522431wa610.pdf	0		
			(attached descriptive document)	/ /
<610>				
<700>	Company Price Offerings (voice)		 complete attached worksheet	· ////////////////////////////////////
<710>	Company Price Offerings (broadband)		(complete attached worksheet)	
<800>	Operating Companies and Affiliates	-	(complete attached worksheet)	V 000000
	Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Certification	Yes	s, complete attached worksheet)	The state of the s
	522431wa1010.pdf	15.		
<1010>			(attach descriptive document)	1 11111A
<1100>		00	(if not, check to indicate certification)	
				1 20000
<1110>	Terms and Condition for Lifeline Customers		(complete attached worksheet) (complete attached worksheet)	VIIIII
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Worksh		
	Including Rate-of-Return Carriers affiliated with Pri			
<2000>	, man out of office of the control o		(check to indicate certification)	THEFT.
<2005>			(complete attached worksheet)	101111
<3000>	Rate of Return Carriers, Proceed to ROR Additional	Pocumentation Worksh	(check to indicate certification)	1 3111111111
<3005>	REDAC	TED - EOR PUBLIC II	/ THE NOTE OF THE SECOND SECO	A STREET

APPRILITY AND A STATE OF	ervice Quality Improvement Reporting Diffection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522431	
<015>	Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net	
<110>	Has your company received its ETC certification from the FCC?	(yes / no)	
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	00	
<111>	year plan" filed with the FCC?	(yes/no)	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	522431wa100.pdf company is a	
<113> <114> <115> <116> <117> <118>	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received Provide an explanation of network improvement targets not met in the prior calendar year.	Yes Yes Yes Yes Yes Yes	

<010>	Study Area Code	522431	
<015>	Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net	

	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
Ì		1 - 1										
ŀ									-			
-		(21) 22									20.00 12.00	
ŀ												
-												
							4					
ł												
	1,000											
1									33 1227010	WW 15-445		
ŀ												

The State of the S	ce Offerings Including Voice Rate Data Jection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-08 July 2013	19
			SELECTION.
<010>	Study Area Code	522431	
<015>	Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.	

<701> Residential Local Service Charge Effective Date 1/1/2015
<702> Single State-wide Residential Local Service Charge

<039> Contact Email Address - Email Address of person identified in data line <030> danielle.clausen@rainierconnect.net

<a1>.</a1>	<a2></a2>	<a3></a3>	 		<b3></b3>	<04>	AND AND PERSONS ASSESSMENT OF THE PARTY OF T	40
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
	and the same						out the sine go	Total par mioritates and 70
	-							
				_				
				See a	tached worksheet			
						190000		
							7.000	
			-					
_						0 1000		

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 GMB Control No. 3060-0986/QMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net

<711>	Yal>	492>	<b1></b1>	<b2></b2>	₩	<01>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
ł	GRIPS	-							
Ī		**-							
-	- *								
ł									
-				See attac	hed				
				worksheet					
ł									
ł									
							111-11		
l							············		
İ						->:>:			

<010>	Study Area Code		522431	
<015>	Study Area Name		MASHELL TELECOM INC	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line <030>		3608324130 ext.	
<039>	Contact Email Address	Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net	
<810>	Reporting Carrier	Mashell Telecom, Inc.		
<811>	Holding Company	Nashell Inc.		
<812>	Operating Company	Mashel Telecom. Inc.		

<813>	<020	935
Affiliates	SAC	Doing Business As Company or Brand Designation
		
See at	ched worksh	et
	_	
- TARRET TRANS		
The second secon		
Service and the service and th		The second secon

	oal Lands Reporting	FCC Form 481
Data Coll	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Land II		July 2013
-040	0.1.401	
<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen 3608324130 ext.
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	
<921>		
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
	20 CO	
<929>	Compliance with Tribal Business and Licensing requirements.	

\$ 200 deletant for Sale	o Terrestrial Backhaul Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net
<1130>		

	rms and Condition for Lifeline Gustomers		FCC Form 481
Lifeline			OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form		July 2013
282	B1 0 0 2 2 0		
<010>	Study Area Code		522431
<015>	Study Area Name		MASHELL TELECOM INC
<020>	Program Year		2016
<030>	Contact Name - Person USAC should contact regarding this data		Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data		
<039>	Contact Email Address - Email Address of person identified in data	line <030>	danielle.clausen@rainierconnect.net
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
<1220>	Link to Public Website	HTTP 1	http://www.rainierconnect.com/legal-notices-tariffs
		_	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	/	
<1222>	Details on the number of minutes provided as part of the plan,	_	
<1223>	Additional charges for toll calls, and rates for each such plan.		

	ice Cap Carrier Additional Documentation	FEC Form 481
	action Form Rate of Return Corriers offiliated with Price Cop Local Exchange Corriers	QSAB Control No. 3060-0366/GMB Control No. 3060-0319 July 2013
<010>	Study Area Code	
<015>	Study Area Name	322431
<020>	Program Year	MASHELL TELECON INC
<030>	Contact Name - Person USAC should contact regarding this data	2016
<035>	Contact Telephone Number - Number of person identified in data line <030>	Danielle Clausen
<039>	Contact Email Address - Email Address of person identified in data line <030>	3008324130 EXC.
		danielle.clausenfralhierconnect.net
	e appropriate responses below (Yes, No, Not Applicable) to note compliance as a America Phase II support as set forth in 47 CFR § 54.313{b},(c),(d),(e). The inform Incremental Connect America Phase I reporting	a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, an nation reported on this form and in the documents attached below is accurate.
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2010>		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>		
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	이번 경기에 많이 시민	
	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017>	3rd year Broadband Service Certification	
<2018>		
<2019>		
<2020>		
<2021>	Interim Progress Community Anchor Institutions	

		en.			
		ij.			
		100			
200					
		38			
100					
NEW PROPERTY.		Balant Balant			
	m	83		89	
		5		28	
		觻			
		94			
		66		æ	
		18	Đ.		
1700		82	ĸ		
		M			
			88		
		100	8		
		3			
		L			
		JIG.	ij,	86	
			97	58	
	8	ga.	90		
THE R	88		88		
1089	135	63年		e	
SECTION IN	-88	82		C.	
Silt:	30	2		8	
lle o	æ	45		344	١
ma:	槶	94			
HT Kons 400		(S		Sulv 2018	
		g (2V		8	
		翸			
		g)			
860			8		
				ø	
1993					
ED)	Ø				
200					
	w				
		88			
		28	sa		
res.		33			
DESE					
				ŽĖ.	
		883			
			90	뢗	
			2	ę,	
025	ю			200	
1000				38	
100				80	
000		302		802	
202					
			88		
		が発			
27					
		がある。	STATE OF STREET		
がある		があった。		のではこれがあ	
		があった。			
		経済の経済が			
No.		があれた。		の一個の一個の	
		があための			
を対し、		があると			
がある。は、		が の で は で の で の で の で の で の で の で の で の で			
· 林子 · · · · · · · · · · · · · · · · · ·		が の			
· 教育 · 法联 · 以 · ·			11年の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の		
がある。		があた。 は の の の の の の の の の の の の の			
		が かいき 日本 の 一 の 日本		· · · · · · · · · · · · · · · · · · ·	THE RESERVE THE PROPERTY OF THE PARTY OF THE
	では、 して、 ないできる。 では、 には、 には	がある。			
		選手できる 一個など			
· 対 で 一		があると は は は は は は は は は は は は は は は は は は は		10日の地域の対象の対象の対象の	
これの はいいい ののでは		が は は は は は は は は は は は は は は は は は は は		1000 · 1	
· 対方は 一方		地方では、一般の一個なりは、	11年間の対象の対象の対象の対象の対象の対象の対象の対象の対象の対象の対象の対象の対象の	1000 · 1	
これの世界 が他の時候	は、ため、金融の「水田田田の大田」	記れては、 一般の一般の一般の一般の一般の一般の一般の一般の一般の一般の一般の一般の一般の一			
ない。古典の一方の一方は	10年の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の	があたは、 日本の一般を 山地の はいかい	が、日本のでは、北京の日本の代表の記念にあって	では、自己では、一般では、一般では、一般では、一般では、一般では、一般では、一般では、一般	
がある。	では、100mmの 10mmに対象がある。 10mmに対象が10mmに	が の	行を行行を対しては、対しては、対しては、対しては、対しては、対しては、対しては、対しては、		
ないはは、は、別のはは、	また。 いのは 発表が、 が開始に でのため、 には に に に に に に に に に に に に に	後れて は、			
はないははいいのははは、これの	では、 の は の の の の の の の の の の の の の	是 為 不 持 一		10日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日	
一枝のはある 一般に 神経 第一 一大時	では、 は、 は、 は、 は、 は、 は、 は、 は、 は、	を かける 日本の		10日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日	
· 林子· · · · · · · · · · · · · · · · · ·	またがない。 は の は の に に に に に に に に に に に に に	を あたる 一般 一般 は はん は はな あい この		では、10mmの対象が対象を指数を表していません。 では、10mmの対象を対象を表していません。	
· 教育		を あたる 一般 の 一般 の は の の の の の の の の の の の の の の の の の			
からは、一般のは、一般の		是 新 · · · · · · · · · · · · · · · · · ·			
から は は は は は は は は は は は は は は は は は は は		是 新元 · · · · · · · · · · · · · · · · · ·		では、「一般の一般の一般を開発した。 では、「一般の一般の一般を開発した。」というできた。 では、「一般の一般の一般の一般の一般の一般の一般の一般の一般の一般の一般の一般の一般の一	
からは は は は は は は に まなか な に は は は は は は は は は は は は は は は は は は		を あった 一般の 一般の 一般の は いかい かいかい かん		1000 1000 1000 1000 1000 1000 1000 100	
一大の大学 一大学 一大学 大学	言語においる。は、「は、「は、」では、「は、「は、」では、「は、」では、「は、」では、「は、」では、「は、」では、「は、」では、「は、」では、「は、」では、「は、」では、「は、」では、「は、」では、「は、	是 為一人情報 的人物學學 计超过多时间 经营工 计图像		1000 1000 1000 1000 1000 1000 1000 100	
· · · · · · · · · · · · · · · · · · ·	言語との発展では個の国の大学は、言語、中では、特別の	是 新 · · · · · · · · · · · · · · · · · ·		1000 1000 1000 1000 1000 1000 1000 100	
一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一		選手に達 日本の一般をはなる。 はないのである。		1000 1000 1000 1000 1000 1000 1000 100	
and the second s		是 為大學 医多种性 人名英西西西西西西西西西西西西西西西西西西西西西西西西西西西西西西西西西西西西		100 100 100 100 100 100 100 100 100 100	
一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一		を持た。 は、 は、 は、 は、 は、 は、 は、 は、 は、 は、		是一种情况的是一种的一种的一种的一种的一种的一种的一种的一种的一种的一种的一种的一种的一种的一	
一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一 一		是 新 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		100mmの 100mm 100	
The state of the s				100mmの対抗に対抗性を提供している。100mmの対抗性を対抗性を対抗性を対抗性を対抗性を対抗性を対抗性を対抗性を対抗性を対抗性を	
Decimentation		是新行時。 10. 10. 10. 10. 10. 10. 10. 10. 10. 10.		日本語のでは、 は、 は、 は、 は、 は、 は、 は、 は、 は、	
al Decimentation					
uni Occumentation	では、おの意味をは、これでは、一般のでは、これには、これには、これには、これには、これには、これには、これには、これに				
Street Decimentation		を終いる。 日本の教育は 日本のでは、日本のでは、日本のでは、日本の日本のでは、日本の日本のでは、日本の日本の日本のでは、日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日	11日の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本	1000年の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の	
Second Decimentation				1000年の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の	
Afternal Decimentation				は 100mm 10	
Additional December detries	をは、1000年には、1			11日の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本	
· Militaria Documentation				11日の日本の大学の大学の大学の大学の大学の大学の大学の大学の大学の大学の大学の大学の大学の	
fer Additional Documentation				1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
offer Additional Occumentation				10000000000000000000000000000000000000	
Surfer Additional Decimentation				1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Confer Additional Decembration				1000 1000 1000 1000 1000 1000 1000 100	
In Corder Additional Occumentation				は 100mm 1	
am Carler Additional Decimentation				1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
dam Corrier Additional Occumentation				1000 1000 1000 1000 1000 1000 1000 100	
Potem Carrier Additional Occumentation					
Notion Corrier Additional Openmentation		n joen	1000 计2000 1000 1000 1000 1000 1000 1000		
Of Return Corrier Additional Occumentation		To Committee of the Com		是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个	
e of Return Corrier Additional Decementation		dim form		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Le Of Return Corrier Additional Decompositation				是一种,我们就是我们的一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个	
Take Of Testum Corrier Additional Documentation	是一种,一种,一种,一种,一种,一种,一种,一种,一种,一种,一种,一种,一种,一	Specific form			
1) Note of Betam Confer Additional Occumentation		Company of the Control of the Contro		1000 1000 1000 1000 1000 1000 1000 100	
000) Note Of Return Corrier Additional Decembritation		in confession from		1000 1000 1000 1000 1000 1000 1000 100	

40100	4010b Study Area Code	522431
4015	Study Area Name	HASHELL TELECON INC
4020>	Program Year	2016
4030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
4085	Contact Telephone Number - Number of person identified in data line 4030>	3608324130 ext.
CD30>	Contact Frank Address: Frank Address of neeson identified in data fine chilbs	3-1-11-1

set forth in 47

			7.00	plance with the financial reporting requirements selelow is accurate.				П			מ					}						1	1 [1 00		
MASHELL TELECOM INC	2016 Danielle Clausen	3608324130 ext.	danielle clausenfrainiergonnegt.net	i its five year service quality plan (pursuant to 47 CR § 54.202(a)) and, for privately held carriers, ensuring compliance with the E CR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.	522431wa3010.pdf		Name of Attached Document Listing Required Information	_		Name of Attached Document Listing Required Information	in leaves of the second of the	•		\$22431wa3017.pdf	Name of Attached Document Listing Required Information (Nex/No)		nat comparable to RUS Operating Report for Telecommunications				_				س	
ine	Program Year Contact Name - Person USAC should contact regarding this data	ta line 4030>	Contact Email Address - Email Address of person identified in data line 403DD	OHECK the boxes below to note compliance on its fine year scribe quality plon (pursuant to 47 GR \$ 54,202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set. CR \$ 54,313(f)(2), I further certify that the information reported on this form and in the documents attached below is accurate.		Progress Report on 5 Year Plan Milestone Certification (47 CPR § 54.313(N,1)(I))			Community Anchor Institutions (47 CR § 54.3.34(f)(1)(ii))		is your company a threately field RUH Carter (47 UH § 54.313(7)(2)) If yes, does your company file the RUS annual report	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		If the response is yes on line 3014, attach your company's RUS amual report and all required documentation	If the reconce is no on line 2014, is wour company audited?	if the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3018 gustuant to § 54.313 (f/z), contains	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications			If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.3.13(f/2), confirms:	Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	Воггометя,		Underlying information subjected to a review by an independent certified public accountant.	Underhing information subjected to a review by an independent certified bubble accountant. Inderhing information subjected to an officer certification.	derying information subjected to a review by an independent certified site accountant in the second and a second a seco
	40305 Con	ΙI	4039> Con	CHECK the bo		(3010) Pro Milk		(3011)	(3012) Com		(3014) Byo	(3015) Elec	(3016)	(301.7) If th	(3018) If the		(3019) Eich	(3020)	(3021)	# 8 B	(3022) Cop inde					

·寶-雲區	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	Study Area Code Study Area Code Program Year	PET FORM 4411 ONE CANONI NA. SEGURIARI JAN 2013 RASSELL TELECON INC. 2016
1	4030>	Contact Name - Person USAC should contact regarding this data Dan.	Danielle Clausen
	4035>	Contact Telephone Number - Number of person identified in data line 4080> 360:	3608324130 ext.
ľ	039>	Contact Email Address - Email Address of person identified in data line <0300 dan	danielle.clausen@rainierconnect.net
100	SECTION.	THE SECOND PROPERTY OF THE PERSON NAMED IN THE	是是是我的时间,我们还是这种的人的,也是我们是一种,我们就是我们的人们也是是是一种的人,也是一种的人,也是是一种的人,也是是我们的人,也是是我们的人,也是是一种



REDACTED - FOR PUBLIC INSPECTION

	Certification - Reporting Carrier Data Collection Form	FCC Form 481. ONIB Control No. 3060-0986/OMB control No. 3060-0819 July 2019
--	--	---

<010>	Study Area Code	522431	
<015>	Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3508324130 ext.	
<039>	Contact Email Address - Email Address of person Identified in data line <030>	danielle.clausen@rainierconnect.net	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: MASHELL TELECOM INC Signature of Authorized Officer: CERTIFIED ONLINE Printed name of Authorized Officer: Brian Haynes Title or position of Authorized Officer: President/CEO Telephone number of Authorized Officer: 3608324130 ext. Study Area Code of Reporting Carrier: 522431 Filing Due Date for this form: 07/01/2015 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 55 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. 51001.

Data Col	liun - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3050-0985/OMB Control No. 3050-0819 July 2013
<010>	Study Area Code	522431
<015>	Study Area Name	NASHELL TELECOM INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certi y that (Name o Agent)	is authorized to submit the in ormation reported on behal o the reporting carrie
also certly that I am an olicer of the reporting carrier; a agent; and, to the best olimy knowledge, the reports and	ponsibilities include ensuring the accuracy o the annual data reporting requirements provided to the authorize provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent A	thorized to File Annual Reports for CAF or LI Reciplents on Behalf of Reporting Carrier	
	ized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I h orting carrier; and, to the best of my knowledge, the information reported herein is accurate.	ave provided
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:	Date:	
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Age		= 1911
Study Area Code of Reporting Carrier:	Filing Due Date for this form;	

Attachments

(700) Price Offerings Including Voice Rate Data			FCC Form 481	
Data Collection Form	A STATE OF THE STATE OF THE		OMB Control No. 30	60-0986/DM8 Control No. 3060-0819
	,1984年10日本第二年,1984年11日本	是在一种上,如何的一种。 第二种	July 2013	

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOK INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net

<701> Residential Local Service Charge Effective Date 1/1/2015
<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<92>	<a3></a3>	 	<b2></b2>	<b3></b3>	 	<bs></bs> th5>	· ·
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
WA			FR	16.0	0.0	0.0	0.0	16.0
WA	Kapowsin/KPWSWAXA		FR	16.0	0.0	0.0	0.0	16.0
-								
			1000	111111111111111111111111111111111111111				

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausengrainierconnect.net

Kalo	62	Φl>	Φ2>	<	sd2>	×d3>		<64>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees		Broadband Service - Download Speed (Mbps)			
WA	Eatonville/ETVLWA	41.95	0.0	41.95	6.0	0.512	999999.0	Other, No Limit on Usage Allowan
WA	Eatonville/ETVLWA	51.95	0.0	51.95	12.0	1.0	999999.0	Other, No Limit on Usage Allowan
на	Eatonville/ETVLW AC	61.95	0.0	61.95	20.0	1.0	999999.0	Other, No Limit on Usage Allowar
NA	Eatonville/ETVLM	41.95	0.0	41.95	1.5	0.768	999999.0	Other, No Limit on Usage Allowar
WA	Kapowsin/KPWSWAXA	41.95	0.0	41.95	1.5	0.768	999999.0	Other, No Limit on Usage Allowar
KA	Kapowsin/KPWSWAX	41.95	0.0	41.95	6.0	0.512	999999.0	Other, No Limit on Usage Allowar
WA	Kapowsin/KPWSWAX A	51.95	0.0	51.95	12.0	1.0	999999.0	Other, No Limit on Usage Allowar
WA	Kapowsin/KPWSWAX	61.95	0.0	61.95	20.0	1.0	999999.0	Other, No Limit on Usage Allowan
						9		
			—					
	 		 					+
			1					
							 	

(800) Op	erating Companies	FCC Form 481
Data Col	lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0919 July 2013
<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net
<810>	Reporting Carrier Mashell Telecom, Inc.	
<811>	Holding Company Hashell Inc.	

<811> Holding Company <812> Operating Company

Mashel Telecom, Inc.

Q2>	<a>3> − 1 − 1 − 1 − 1 − 1 − 1 − 1 − 1 − 1 −				
SAC	Doing Business As Company or Brand Designation				
522431	Rainier Connect, Rainier Group, Local Acces				
	SAC				

Progress Report 47 C.F.R §54.313(a)(1) Mashell Telecom, Inc.

Progress Report-

Mashell Telecom, Inc. submits it's five year progress report for Service Quality Improvement pursuant to C.F.R. 54.313(a)(1) detailing its progress towards meeting its targets for improvement and upgrade to Mashell Telecom, Inc.'s network throughout its service area.

This progress report details how Mashell Telecom, Inc. continues to meet its broadband obligations within its service area, completes service requests within a reasonable amount of time and provides reliable state of the art telecommunications services within its study area that includes 3,143 rural customers. The projects listed within the progress report are designed to continue to provide improved service quality, improved service coverage, and improve service capacity within Mashell Telecom's study area. In addition, this progress report provides sufficient data that details capital and operational expenditures, the amount of USF received allocated between capital and operational expenditures. All USF funds received and detailed within this progress report was used in accordance with federal rules and regulations towards improving service quality, service coverage, and service capacity. All projects are currently being worked on within specified timeframes and will have a simultaneous direct impact to improving service quality, service coverage, and service capacity for voice and broadband networks.

2015 Network Project Description	Estimated Start Date	/Upgrades VOICE Estimated Completion Date	Area Served	Population Served	
Replace core data network routers	May 2015 October WA Kapowsin,		Eatonville, WA Kapowsin, WA	3,143	
Purchase Facilities that are currently rented for Central Office Operations and Warehouse Facilities	February 2015	October 2015	Eatonville, WA Kapowsin, WA	3,143	
Install new transport (ROADM/DWDM) equipment	February 2015	November 2015	Eatonville, WA Kapowsin, WA	3,143	
Interconnection to middle mile fiber provider	January 2015	December 2015	Eatonville, WA Kapowsin, WA	3,143	

Progress Report 47 C.F.R §54.313(a)(1) Mashell Telecom, Inc.

ξ.	 			
	 			
	T .			
			-	
Allerine				
		<u> </u>		
		i i		
1				
VV- UNIVERSITY OF THE PROPERTY				
1				
			SHE.	

	77.4			



Response Line 510 Mashell Telecom, Inc. Study Area 522431

Voice Network

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) MASHELL TELECOM, INC. is in compliance with appropriate FCC Service Quality Standards and Consumer Protection Rules. This document details the processes and procedures that Mashell Telecom, Inc. (the "Company") follows to ensure compliance with service quality standards and consumer protection rules as laid out in FCC Form 481 Instructions.

Mashell Telecom, Inc. provides CPNI training to its new employees and trains existing employees on an annual basis. The Company also conducts subscriber outreach regarding Customer Proprietary Network Information (CPNI) by periodically placing CPNI explanation messages into subscriber's bills. In addition, Mashell Telecom, Inc. trains staff on FTC Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and FTC Red Flag training and understand obligations to adherence of applicable rules.

For service quality standards that are affected by plant issues, the Company engineers and installs its plant and other facilities in such a way as to ensure, to the greatest extent possible, compliance with service quality standards that exist at the time that the plant and facilities are constructed.

In addition, employees are periodically briefed on service quality standards and consumer protection issues. In particular, if any set of issues appear to be prevalent, employees are given briefings on how to handle such issues. A recent example is the call completion problems that have arisen and the customer calls that are generated as a result. Although this is not a service quality problem caused by the Company, it does affect customers of the Company and, therefore, deserves the attention of the Company employees.

The Company also periodically reviews its operating procedures to be sure that those operating procedures are in compliance with service quality standards and that the operating procedures are not in violation of consumer protection rules. If questions arise, legal counsel is sought as needed.

If complaints are filed with the Company related to service quality standards or consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made. It should be noted that the Company has received very few complaints in the past five years regarding service quality standards or consumer protection rules as they relate to the service offered by the Company other than call completion issues, which, as noted above, are not caused by the Company.

Broadband Network

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) MASHELL TELECOM, INC. (ILEC) is in compliance with applicable FCC Service Quality Standards and Consumer Protection Rules. ILEC trains staff on applicable rules for broadband service issues on an annual basis. In addition, ILEC has placed on its website at www.rainierconnect.net its network practices and policies regarding FCC's Net Neutrality

Rules. ILEC also outlines it rates, terms, and conditions under which ILEC offers Broadband service in NECA Tariff #5 to Internet Service Providers ("ISP"). The Tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. Public inspection of NECA Tariff #5 can be found on NECA's website. Retail DSL rates, terms, and conditions for retail services are provided by the ISP.

Response Line 610 Mashell Telecom, Inc. Study Area 522431

Functionality in Emergency Situations:

Voice & Broadband Network

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) MASHELL TELECOM, INC. meets the requirements to remain functional in emergency situations and has the following capabilities; back-up power is provided to Mashell Telecom, Inc.'s central office by use of a fixed generator and batteries that provide it with 100 hours of emergency power. We have made arrangements for emergency refueling, and have contingency plans in the event that fuel trucks are unable to reach the central office. In addition, Mashell Telecom, Inc. field electronics have 8 hours of battery back-up power extended by use of fixed or mobile generators. Mashell Telecom, Inc. also has SONET technology deployed in its core fiber optic network that is self-healing and will automatically reroute traffic should a fiber cut occur. Lastly, Mashell Telecom, Inc. is prepared and capable of managing traffic spikes resulting from emergency situations.

Response to Line 1010 Mashell Telecom, Inc. Study Area 522431

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Mashell Telecom, Inc. ("Company") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$47.48 as specified in Public Notice DA 15-470 issued on April 16, 2015. Company's current total residential local end-user rate¹ of \$16.00 (which includes a local fee of \$16.00, mandated state fees of \$0.00 and mandatory extended area service charges of \$0.00) is not above the standard deviation as specified in the USF/ICC Transformation Order. ²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and specific of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Response Line 3010 Mashell Telecom, Inc. Study Area 522431

Milestone Certification

Pursuant to 47 C.F.R. § 54.202(a) Mashell Telecom, Inc. ("Company") provides this certification that it is taking reasonable steps to provide upon reasonable request broadband speeds of at least 4 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to offerings in urban areas as determined in an annual survey as specified in Public Notice DA 15-470, and that requests for such service are met within a reasonable amount of time. Details on how Company is meeting its obligations for broadband goals and required obligations are specified within the FCC Form 481 annual filing.

















USDA | Rural Development | eAuth Accessibility Statement | Privacy Policy | Non-Discrimination



